

# Terms & Conditions of Service

Safecore Limited — Damp & Mould Inspections  
476 Coventry Road, Small Heath, Birmingham, England, B10 0UG  
Email: info@safecorehomes.co.uk | Phone: 07762355638  
Company No: \_\_\_\_\_  
Last updated: 13 October 2025

## 1. Services

We provide damp and mould inspections, reporting and related advice as described in your booking confirmation.

## 2. Bookings & Access

You are responsible for granting safe access to the property at the agreed time. Parking/entry details must be provided in advance.

## 3. Pricing & Payment

Prices are as quoted before attendance (unless scope materially changes). Payment terms are as stated on the invoice. We may withhold reports until payment is received.

## 4. Deliverables

Reports are produced with reasonable skill and care based on the conditions observed at the time of inspection.

## 5. Limitations

- No destructive testing is performed unless expressly agreed.
- Findings depend on the conditions at the time and do not guarantee future performance.
- Advice is for the named client and property only.

## 6. Liability

To the fullest extent permitted by law, our total liability in contract, tort or otherwise shall not exceed the price paid for the relevant inspection. We do not exclude liability for death or personal injury caused by negligence or for fraud.

## 7. Cancellation

See our Cancellation & Refunds Policy for notice periods and charges.

## 8. Complaints

See our Complaints Policy for how to raise concerns. We aim to resolve issues promptly and fairly.

## 9. Governing law

These terms are governed by the laws of England & Wales and the courts of England & Wales have exclusive jurisdiction.