

Privacy Policy (UK GDPR)

Safecore Limited — Damp & Mould Inspections
476 Coventry Road, Small Heath, Birmingham, England, B10 0UG
Email: info@safecorehomes.co.uk | Phone: 07762355638
Company No: _____
Last updated: 13 October 2025

1. Who we are

Safecore Limited provides damp and mould inspection services in the West Midlands. We are the controller of your personal data for the purposes of UK GDPR.

2. What data we collect

- Identity & Contact: name, email, phone, address of the inspection property.
- Booking Details: preferred dates/times, notes you provide, photos you send us.
- Reports & Evidence: readings, photographs of the property, remediation notes.
- Website & Communications: emails, enquiry form submissions and our responses.

3. Why we use your data / lawful bases

- To handle enquiries, provide quotes and deliver inspections (performance of a contract).
- To issue invoices and maintain business records (legal obligation/legitimate interests).
- To improve our services and defend legal claims (legitimate interests).

4. Sharing

We only share data with service providers who help us deliver our services (e.g., email, scheduling, secure document storage). We do not sell your personal data.

5. Retention

We retain data for as long as reasonably necessary to provide services and meet legal/accounting obligations, typically up to 6 years for records.

6. International transfers

Where suppliers store data outside the UK, appropriate safeguards (such as UK-IDTA or adequacy decisions) are used.

7. Your rights

- Access, rectification, erasure, restriction, portability and objection (subject to conditions).
- You may withdraw consent where relied upon.
- To exercise your rights, email info@safecorehomes.co.uk. You can complain to the ICO at ico.org.uk.

8. Security

We apply appropriate technical and organisational measures to protect personal data, including restricted access, encryption-in-transit and least-privilege practices.

9. Contact

For privacy questions, email info@safecorehomes.co.uk or write to 476 Coventry Road, Small Heath, Birmingham, England, B10 0UG.