

Cancellation & Refunds Policy

Safecore Limited — Damp & Mould Inspections
476 Coventry Road, Small Heath, Birmingham, England, B10 0UG
Email: info@safecorehomes.co.uk | Phone: 07762355638
Company No: _____
Last updated: 13 October 2025

1. How to cancel

Email info@safecorehomes.co.uk or call 07762355638 with your name, property address and booking time.

2. Charges

- More than 48 hours before the appointment: no fee.
- 24–48 hours before: 50% of the quoted fee may be payable.
- Less than 24 hours / no access on arrival: 100% of the quoted fee may be payable.

3. Rescheduling

We'll try to accommodate a new date/time without charge where reasonable.

4. Refund method

Refunds (where due) are returned to the original payment method within 7–10 business days.